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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	Dezonno et al.) Examiner: Not yet assigned
Serial No.	: 10/090,499)Art Unit: 2176
Filed:	03/04/2002)Attorney)Docket No.: 6065-82964ECEIVED
For:	INTELLIGENT INTERACTIVE VOICE RESPONSE UNIT	JUL 3 0 20

Technology Center 2100

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop: IDS

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-0001

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98,

Applicants hereby submit the following statements consisting of:

I. A list of patents (and attached form PTO-1449);

and

II. General Remarks.

A copy of each listed document is enclosed herewith.

JUL 28 2013 PER TRADERIES. PE

Patent No.

US 2001/0053977 A1

I. PATENTS

Date of Publication

12/20/2001

Patentee(s)

Schaefer

Foreign Patent No.

EP 1 241 600 A1

Date

18/09/2002

Country

EPO

II. GENERAL REMARKS

It is respectfully requested that the above-listed patent be given consideration by the Examiner and made of record in the subject patent application.

The Commissioner is hereby authorized to charge any indicated fees and credit any over payments to Deposit Account No. 23-0920. A duplicate copy of this document is enclosed EGEIVED that purpose.

Respectfully submitte Schnology Center 2100

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, P.O. Box 1450, Alexandria, VA 22313-0001, on this date:

this date: 10/129, 200

Abby Boone

					Docket Number (Optional) 6065-8296	Application Number 10/090,499			
O P ENFORMATION DISCLOSURE CITATION (Use several sheets if necessary)					Applicant(s) Dezonno et al.				
JUL 28;	9 2003) w			Filing Date 03/04/2003	2	Group Art Unit	2176	
	É			U.S. PAT	ENT DOCUMENTS				
INITIAL	MAREF	DOCUMENT NUMBER	DATE		NAME	CLASS	SUBCLASS	SUBCLASS FILING DATE IF APPROPRIATE	
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		EP 1 241 600 A1	18/09/2002	ЕРО					
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				OTHER	DOCUMENTS (Includin	g Author, Title,	Date, Pertinent Po	iges, Etc.)	
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Form PTO A000 PolyA/REV/04 Patent and Trademark Office * U.S. DEPARTMENT OF									

Form PTO-A820 (also form PTO-1449)